

Compensation amount: KZT 150000 regardless of the cost of the device.

Terms for the compensation payment:

- 1) Obligatory daily billing for 30 or more days prior to the notification of the loss to the RADARME hotline.
- 2) In case if the device is not found within 14 working days after the loss is reported to the RADARME Customer Support Service.

Date of the compensation payment:

- 1) 3 business days after the expiry of 14 business days from the date of notification to the Customer Support Service about loss of the device and receipt of documents.

In order to receive the compensation you should:

- 2) report the loss of the device by calling RADARME hotline on telephone numbers 8 800 070 90 89
- 3) report the loss to the police;
- 4) send to e-mail hd@radarme.kz;
 - photographic documents of property entitlement, technical passport, warranty card, photo of the box, technical description of the structural elements and engineering equipment, documents of title/ownership (sale/lease agreements, receipts, pay slips, etc.), operation manuals, manufacturer recommendations;
 - a statement of the theft/loss of the phone to the police, with the incoming number of the justice authorities;
 - details for making the compensation payment (full name, IIN, account number and BIC of the bank).